

Contact the National Redress Scheme

To find out more call **1800 737 377** Monday to Friday, between 8am–5pm AET.

Or visit **nationalredress.gov.au**



Scan this QR code for more information

DSS3007.0623

Note: *The National Redress Scheme is different from Stolen Generations Redress Schemes. You may be eligible for both Schemes.*

Who can apply for redress?

You can apply if you:

- were born before 30 June 2010, and
- experienced sexual abuse when you were under the age of 18, and
- the abuse happened before 1 July 2018 while you were in an institution, and
- are an Australian citizen or permanent resident when you apply.

Do you know about the National Redress Scheme?

The National Redress Scheme is for people who suffered child sexual abuse in institutions.

What is 'redress'?

'Redress' means recognising the hurt done to survivors of abuse. If you qualify for the Scheme, redress can include:

- payment up to \$150,000
- counselling with someone who keeps it private and respects your culture
- an acknowledgement and apology from the institution.

You can choose which parts of the redress offer you want to get.

What does 'institution' mean?

'Institution' is just the big word used, but it means a person experienced child sexual abuse while in a place like a:

- church
- mission
- school
- orphanage
- children's home
- foster home
- detention centre
- hospital
- sports club.

What are Redress Support Services?

Redress Support Services respect culture, know about trauma, and put survivors first. Services are free and can help before, during and after you apply. They can keep things private and give you emotional support.

Redress Support Services can:

- give you info about the Scheme and answer any questions
- help you with filling out the forms
- help you understand what may happen next.