

## Gloria's story

### An Easy Read case study



Gloria was put in an institution at 18 months old.  
She was sexually abused while in institutional care.



**Lotus place**

Gloria heard about the National Redress Scheme through her local Lotus Place.

Lotus Place is a free and confidential Redress Support Service.



National  
Redress Scheme

Gloria knew:

- she wanted to apply
- she wanted to do the application on her own.

# National Redress Scheme

For people who have experienced institutional child sexual abuse



Revisiting and writing about her experience was not easy.

But Gloria was glad she did it.

She completed the application and knew the result would be worth it.



The National Redress Scheme helped Gloria.

She received a face-to-face apology and a written apology.

She also received a payment.



Gloria says she looked forward to the apology.

And when she got it, she was very happy.



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Gloria said, "It's like a closing for me, a complete ending of all the situations that happened."